

Staying Informed by being an Active Partner!

Charter Health Plan

January 2013

Quick Links

www.firstbenefits.net

www.smhcharterplan.com

Whether your group is new to the Charter Health Plan or has been a member for many years, we believe it is important to provide reminders about how the plan works. We want everyone to get maximum use of the benefits when services are needed.

Thank you for choosing Charter. Please contact us if you have any questions.

Urgent Care Facility Locations

Sarasota Memorial
Urgent Care Center at
Stickney Point
6331 S. Tamiami Trail
Sarasota, FL
941-917-5678

Sarasota Memorial Health
Care and Urgent Care
Center at
Heritage Harbour
1040 River Heritage Blvd.
Suite 104
Bradenton, FL
941-917-6407

**The Urgent Care Facilities
are open 7 days per week
from 8 AM to 8 PM**

Sarasota Memorial ER &
Health Care Center
North Port Medical Plaza
2345 Bobcat Village
Center Road
North Port, FL
941-257-2801

Referrals

Referrals from your Primary Care Physician to a Specialist must meet the following requirements to be covered:

- 1. The referral must be received by the Specialist by the date of your appointment.** Referrals received after the date of your appointment will not be honored. Upon checking in at the Specialists office, inquire about the status of the referral.
- 2. The Specialist must be in the Charter Health Plan Network.** Appointments with Specialists outside of the network will not be covered.
- 3. Each referral from the Primary Care Physician to a particular Specialist is only good for 3 visits in 3 months, and 6 visits in one year.** Upon seeing the Specialist for either of these maximum number of visits, a new referral must be obtained from the Primary Care Physician if additional visits to the Specialist are necessary.

Inoculations

Covered or Not Covered?

Flu Shots are NOT covered by the Charter Health Plan. Your Primary Care Physician can administer the shot and they are also available at most pharmacies for about \$25.

Shingles Shots are covered for members aged 60 and over.

Have a question about other inoculations? Please contact 917-8500, and they will let you know if they are covered under the plan.

Wellness Visits

First Quarter 2013 Active Partner Workshop

Wednesdays
4:00-5:00 pm

January 9, January 23
February 6, February 20
March 6, March 20

Thursdays
12:00 pm - 1:00 pm
January 3, January 17,
January 31
February 14, February
28
March 14, March 28

What will it cost for Wellness Check-Ups?

The Charter Health Plan allows up to \$300 in covered wellness services per calendar year.

Any wellness service that exceeds the \$300 maximum will be covered, but applied to your deductible.

There is a \$20 copay per Primary Care Physician appointment for up to 4 visits per year.

Adding a Spouse

At open enrollment, or during some other qualifying event such as marriage, loss of health coverage, etc., a spouse may be added to a member's plan. The spouse will be required to attend the Active Partner Workshop prior to being accepted into the plan.

Maximize the Use of Your Benefits by Staying Informed!

Final Thoughts

Charter Talk is published randomly throughout the year, and without notice. Most questions about the Charter Plan can be handled through our office. Contact Sandy Brown at 941.361.3057 #2.

Special Note: All information in this broadcast is deemed reliable but not guaranteed. Contact the Third Party Administrator at 941.917. 8500 for all covered service information.

Please contact our office if you want to add employees to this broadcast if they are not currently receiving this information.

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First Benefits Group, Inc.
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